

## Project Details: NAeG/14-15/00076

Project id -	NAeG/14-15/00076
Name of The Project	Atalji Jana Snehi Kendra
Category of Award Applying for	Outstanding performance in Citizen-Centric Service Delivery
Date of Launch	25-12-2012
	ment of India. The salient features include Setting up of Government run citizen centres , called the Atalji Jana Snehi Kendra and back offices at all the Hoblis Delegating the powers of the Tahsildars to Dy . Tahsildars (head of the Nadakacheri) for some G2C services Providing solar power to the Nadakacheris ( Revenue office at Hobli) Providing financial and administrative powers to the Deputy Commissioners w.r.t the day-to-day functioning of the centres. Providing monitoring tools for better management Providing computer systems and LAN in the nadakacheri Establishing good and secure computer network connectivity between the Nadakacheris using VPNoBB Enabling a user-friendly software Minimal paper work & records Nominal service fee to make the project self sustainable for maintenance The software is a web based solution with the following features The software provides bi-lingual interface and facility to provide certificate in Kannada or English. Provides role-based access to functionalities of the software and data. It is a workflow based system commencing the flow with the operator, moving on to the Revenue Inspector, case-worker at the Nadakacheri / Tehsil & the Dy. Tahsildar / Tahsildar.( The revenue Inspector and Village accountant are field executives and are not presently part of electronic work flow) Authentication to use the s/w is provided using password or bio-metrics Approval of the requests for service is necessarily using bio-metrics Produces digitally signed certificates Certificate is printed on secured stationery with hologram. The digital signature is transcribed on the paper as a 2D bar code (QR Code) Has a provision to issue certificates Over-The-Counter (OTC) to citizens who have availed a service and the certificate is within the validity period. Facility to verify the digitally signed certificate Pro-active information dissemination to citizens through SMS when the request is accepted and certificate is ready SMS facility to check the status Facility to apply on-line by uploading scanned supporting documents and e-payment Any-time, any-where service with option to take the certificate at any NK or get it delivered by post. Integration with sakala software that implements the Guarantee of services to citizens act The entire project was operationalised in a span of 5 months. The software had to be developed within a short time of 3 months to facilitate testing &, training before going live. Subsequently lot of enhancements are being implemented to provide more services to citizens. The result of the exercise has been very encouraging as most of the requests from citizens have been processed within the stipulated time. The system was able to handle 1.1 Crore transactions in 2013 with average request of 1 lakh / day during the peak season. The citizens of Karnataka State who receive the service at the door step are the primary beneficiary of the project. The Atalji Jana Snehi Kendra Directorate is able to monitor the project through the use of ICT to enable timely delivery of service to the citizens.
Summary/Objective of the project	
Beneficiary of the project	
Details of Project Head	
Name	Dr. B. Basavaraaju, I.A.S
Designation	Pr Secretary , Revenue Dept , Govt. of Karnataka
Gender	Male
Address	Room No.505 5th Floor, III GateMS Building Bangalore
Pincode	560001
State	Karnataka
Phone Number	08022252731
Mobile Number	9449014866
Email-ID	prs.revenue@gmail.com
Details of team members, if any, other than Project Head:-	
Name(1st team member)	A.Venkatesan
Designation(1st team member)	DDG & SIO, NIC-Karnataka
Name(2nd team member)	Ritvik Pandey, I.A.S
Designation(2nd team member)	Director, Atalji Jana Snehi Directorate
Name(3rd team member)	V.Ponnuraj, I.A.S

Designation(3rd team member)	Ex Director, Atalji Jana Snehi Directorate
Name(4th team member)	Jayanthi. S
Designation(4th team member)	Sr. Technical Director, NIC-Karnataka
Name(5th team member)	Dr.Arundhathi Chandrasekhar
Designation(5th team member)	Additional Director, Atalji Jana Snehi Directorate
Name(6th team member)	Latha. M
Designation(6th team member)	System Analyst, NIC- Karnataka
Supporting documents:-	<a href="#">Award Specific Form</a> <a href="#">Self Certification by the Project Head</a>